2400-31 FRONT END PROCESSOR

MAINTENANCE & SUPPORT GUIDE

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CHAPTER 1 PRODUCT OVERVIEW

1.1 INTRODUCTION

The 2400-31 Front End Processor is a system featuring four ATM SARs for quad E1 line interface and two Ethernet ports. The system uses two PowerPC processors. The 2400-31 is available in AC or DC versions and features two redundant, hot swappable power supplies. The 2400-31 system also monitors power supply, fan status and temperature in an effort to detect and provide early alert to component failures.

The part numbering system for the 600-2400 series of FEPs is as shown in Figure 1-1.

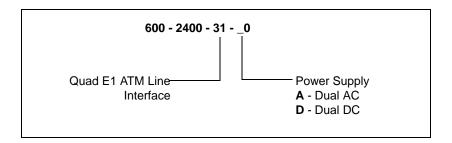


Figure 1-1. FEP Part Numbering

1.2 SPECIFICATIONS

Table 1-1 lists the specifications for the 2400-31 series Front End Processor. Cooling air input is on the left side of the unit and the air exhaust is on the right side. Airflow should not be restricted; a minimum of one inch clearance on each side is required.



Table 1-1. 600-2400-31 Specifications

| Physical | Unight | 5.25 inches | |
|-------------------------|--|----------------------------|--|
| Pilysical | Height Width | 17.5 inches | |
| | | | |
| | Depth | 12 inches | |
| | Other | 19 inch rack mountable | |
| | Weight | 15 lbs | |
| Electrical - AC version | (600-2400-31-A0) | | |
| | Voltage: | 90 - 264 Vac | |
| | Current (Max): | 3A | |
| | Power Dissipation: | 205 BTU/hr. | |
| | Frequency: | 47 - 63 Hz | |
| | Connector: | | |
| | Ethernet ports: | 10/100 BaseTx RJ45 | |
| | Console Serial ports: | RJ11 | |
| | E1 ATM ports: | 75ohm BNC Transmit/Receive | |
| Electrical - DC version | (600-2400-31-D0) | | |
| | Voltage: | 36 - 72 Vdc | |
| | Current (Max): | 6.5A | |
| | Power Dissipation: | 205 BTU/hr. | |
| | Connector: | | |
| | Ethernet ports: | 10/100 BaseTx RJ45 | |
| | Console Serial ports: | RJ11 | |
| | E1ATM ports: | 75ohm BNC Transmit/Receive | |
| Environmental | Operating Temperature | 0 to 55 Degrees Celsius | |
| | Relative Humidity | 0% to 95% (non-condensing) | |
| | Storage Temperature | -55 to 125 Degrees Celsius | |
| Regulatory Compliance | UL1950 | 1 | |
| | CUL C22.2 No. 950, CE Ma | rking, FCC Class A | |
| | Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. | | |
| | <u>Caution</u> : Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. | | |
| | This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communication. | | |
| | Le present apparall numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de las classe A prescrites dans le Reglement sur le brouillage radioelectrique edicte par le ministere des Communications du Canada. | | |



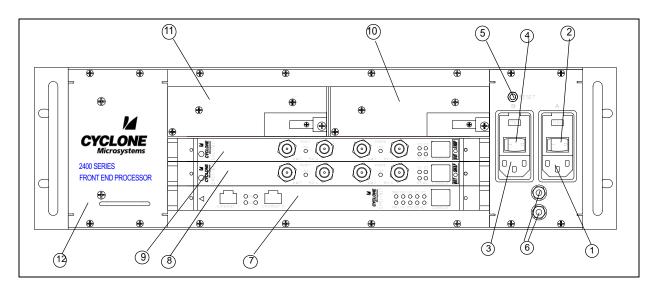


Figure 2-2. 600-2400-31-A0 FEP Front Panel

Figure 2-2 shows a front view of the FEP unit with AC power supplies. Table 2-2 identifies each item.

Table 2-2. 600-2400-31-A0 FEP Front Panel Description

| No. | Name | |
|-----|----------------------------------|--|
| 1 | Power Connector A | |
| 2 | FEP Power supply ON/OFF Switch A | |
| 3 | Power Connector B | |
| 4 | FEP Power supply ON/OFF Switch B | |
| 5 | FEP Reset Switch | |
| 6 | FEP Ground Lugs | |
| 7 | CPCI-821 | |
| 8 | CPCI-817 (1) | |
| 9 | CPCI-817 (2) | |
| 10 | Power Supply A | |
| 11 | Power Supply B | |
| 12 | Fan/Filter Assembly | |



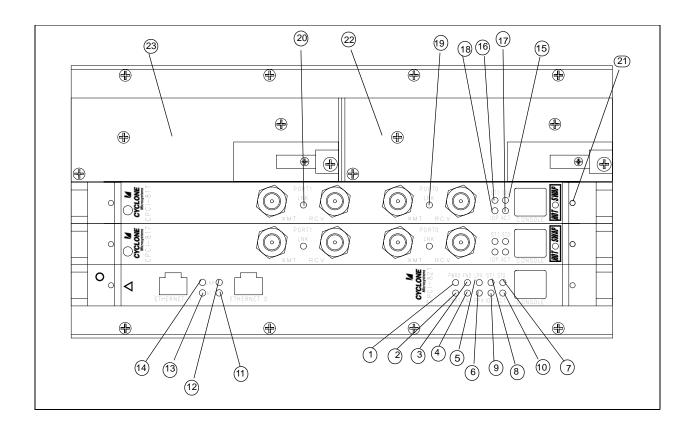


Figure 2-3. 600-2400-31 FEP Front Panel LEDs

Figure 2-3 shows the FEP front panel LEDs. Table 2-3 briefly describes each item.

Table 2-3. 600-2400-31 FEP Front Panel LED Description

| No. | SLOT# | Name | Description |
|-----|-------|---------------|--|
| 1 | 0 | CPCI-821 PWR0 | Turns on and remains on for power good condition of power supply A and turns off for power failure. |
| 2 | 0 | CPCI-821 PWR1 | Turns on and remains on for power good condition of power supply B. |
| 3 | 0 | CPCI-821 FN0 | Turns on and remains on for FAN0 good condition and turns off for FAN0 failure. |
| 4 | 0 | CPCI-821 FN1 | Turns on and remains on for FAN1 good condition and turns off for FAN1 failure. |
| 5 | 0 | CPCI-821 LPX | Turns on and remains on for local PCI bus running PCI-X and turns off for local PCI bus not running PCI-X |
| 6 | 0 | CPCI-821 PPX | Turns on and remains on for Compact PCI bus running PCI-X and turns off for Compact PCI bus not running PCI-X. |
| 7 | 0 | CPCI-821 ST0 | Indicates status 0 for CPCI-821 and will light And remain on for some time after a reset or power-on and turn off. |



| | | | Indicates status 1 for CPCI-821 and will light and remain on |
|----|---|-------------------------|---|
| 8 | 0 | CPCI-821 ST1 | for some time after a reset or power-on and turn off. |
| 9 | 0 | CPCI-821 I0P | Indicates IOP for CPCI-821 and will light for a short time |
| | | | after a reset or power on and then turn off. |
| 10 | 0 | CPCI-821 ACT | Indicates CPCI-821 activity and will blink and/or vary in intensity as CPCI-821 performs different operations. |
| 11 | 0 | CPCI-821 Ethernet 0 ACT | Indicates network activity for port 0 and will blink during transmit and receive activity. |
| 12 | 0 | CPCI-821 Ethernet 0 LNK | Indicates link integrity for Ethernet port 0 and will remain on continuously if port 0 is connected to a functional network or Ethernet port. |
| 13 | 0 | CPCI-821 Ethernet 1 ACT | Indicates network activity for port 1 and will blink during transmit and receive activity. |
| 14 | 0 | CPCI-821 Ethernet 1 LNK | Indicates link integrity for Ethernet port 1 and will remain on continuously if port 1 is connected to a functional network or Ethernet port. |
| 15 | | CPCI-817 ST0 | Indicates status 0 for CPCI-817 and will light for a short time after reset or power-on, then turn off. |
| 16 | | CPCI-817 ST1 | Indicates status 1 for CPCI-817 and will light for a short time after reset or power-on and then turn off. |
| 17 | | CPCI-817 ACT | Indicates CPCI-817 activity and will remain on for a short time then turn off after reset or power-on. |
| 18 | | CPCI-817 IOP | Indicates IOP for CPCI-817 and will light for a short time after reset or power-on and then turn off. |
| 19 | | E1 Port 0 LNK | Indicates valid E1 port 0 link. |
| 20 | | E1 Port 1 LNK | Indicates valid E1 port 1 link. |
| 21 | | CPCI-817 | This will illuminate when it is permissible to extract the CPCI-817.It also lights at power-up and during reset. |
| 22 | | Power Supply A | The FEP Power Supply green 'POWER' LED is located on the power supply. It illuminates when the power supply is ON. The yellow 'FAULT' LED will light when the power supply is removed or the power supply is faulty, or there is no power supplied to the power entry module. |
| 23 | | Power Supply B | The FEP Power Supply green 'POWER' LED is located on the power supply. It illuminates when the power supply is ON. The yellow 'FAULT' LED will light when the power supply is removed or the power supply is faulty, or there is no power supplied to the power entry module. |

2.2 SWITCHES

2.2.1 FEP Power Supply Switches

The 600-2400-31-D0 DC unit has a single power switch. This switch enables and disables power from both power entries to both power supplies. The '1' position indicates power supply ON and '0' position indicates power supply OFF.



The 600-2400-31-A0 AC unit has two power switches, each switch associated with one of the power entry modules. AC power switch A enables and disables power entry to power supply A and AC power switch B enables and disables power entry to power supply B.

2.2.2 FEP Reset Switch

The FEP Reset Switch is a momentary push-button switch that resets the FEP.

2.3 CONNECTORS

2.3.1 Power Connector

There are two power supply connectors on the right hand side of the FEP.

2.3.1.1 DC Power Connectors (600-2400-31-D0)

The DC power connector is military style circular bayonet connector with the contact arrangement and pin assignment as shown in Figure 2-4. Mating connector part numbers, backshell part numbers and cable clamp backshell part numbers are as follows:

| Manufacturer | Mating Connector | Backshell | Cable Clamp Backshell |
|--------------|------------------|---------------|--------------------------|
| ITT Cannon | MS 3476 W14 4S | 057-0718-002 | 057-0685-002 |
| | MS 3475 W14 4S | | |
| Deutsch | MS 3476 W14 4S | 94002-14-3014 | 94003-14-3014 |
| | MS 3475 W14 4S | | |

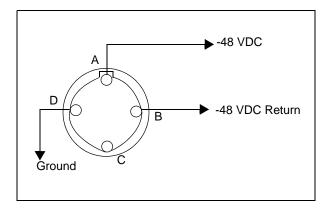


Figure 2-4. DC Power Connector



The DC power wiring harness to 600-2400-31-D0 should use 14 AWG wire and the color code as follows:

| Color | Signal | Contact |
|--------------|----------------|---------|
| Red | -48 VDC | A |
| Black | -48 VDC Return | В |
| Green/Yellow | Chassis ground | D |

2.3.1.2 AC Power Connectors (600-2400-31-A0)

The AC power connector is a 3-pin connector. See Figure 2-5.

The power Connector is a standard IEC type recessed power receptacle.

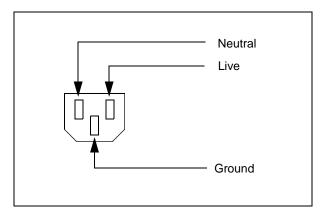


Figure 2-5. AC Power Connector

2.3.1.3 Ground Studs

There are two #10-32 threaded studs (with hex nuts, flat washers and star washers included) attached to the chassis of the 600-2400-31-A0 and 600-2400-31-D0. Ring lugs should be used to attach chassis ground to the ground studs. Table 2-4 shows AMP/Tyco part numbers for typical ring lugs for #10 studs.

Table 2-4. Ring Lugs for #10 Studs

| Wire Gauge | AMP/Tyco Part |
|------------|---------------|
| 14-16 AWG | 320630 |
| 10-12 AWG | 36161 |



2.3.2 CPCI-821 Console Connector

The CPCI-821 Console Connector is a narrow RJ11 (6 positions) phone jack. The console port is an RS232 serial port using a simple three-wire connection (transmit data, receive data & ground). The connector assignment is as shown in Table 2-4. Normal system operation does not require a connection to the CPCI-821 console connector.

Diagnostic or debug activity may require connecting to the CPCI-821 console connector. A cable connecting the console port to a standard DB25 connector is available from Cyclone Microsystems (P/N 530-2006). A terminal (or PC running a terminal emulation program) should be set up for any band up to 115K band, 8 bits, no parity and 1 stop bit.

Pin **Description** Signal 1 N/C 2 GND Ground Transmit Data 3 TXD 4 RXD Receive Data 5 N/C N/C 6

Table 2-5. Console Port Connector

2.3.3 Ethernet Port Connector

The Ethernet Ports Connector 10/100 Base TX is a shielded RJ45 phone jack. The pin assignments are as shown in Table 2-6.

| Table 2-0. Litternet Fort Connector | | | |
|-------------------------------------|----------------------|--|--|
| Signal | Description | | |
| TX+ | Transmit + (output) | | |
| TX- | Transmit - (output) | | |
| RX+ | Receive + (input) | | |
| - | N/C | | |
| - | N/C | | |
| RX- | Receive – (input) | | |
| - | N/C | | |
| - | N/C | | |
| | Signal TX+ TX- RX+ - | | |

Table 2-6. Ethernet Port Connector



2.3.4 E1 Connectors

Each of the two ATM E1 links uses two 75 ohm BNC connectors (refer to figure 2-6), one for transmit and one for receive. These connectors are electrically isolated from the front panel (the shield of the connector is not connected to chassis ground.) The shield of the connector is RING and the center conductor is TIP.

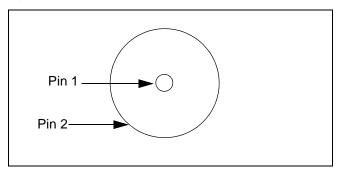


Figure 2-6. 75ohm BNC Connector

Table 2-7. E1 ATM Port 0 Connector Pin Assignments

| Pin | CPCI-817 Signal | Description |
|-----|--------------------|-----------------|
| 2 | Rx - R0 | Receive Ring 0 |
| 1 | Rx - T0 | Receive Tip 0 |
| 2 | Tx - R0 | Transmit Ring 0 |
| 1 | Tx - T0 | Transmit Tip 0 |

Table 2-8. E1 ATM Port 1 Connector Pin Assignments

| Pin | CPCI-817 Signal | Description | |
|-----|-----------------------|-----------------|--|
| 2 | Rx - R1 | Receive Ring 1 | |
| 1 | Rx - T1 Receive Tip 1 | | |
| 2 | Tx - R1 | Transmit Ring 1 | |
| 1 | Tx - T1 | Transmit Tip 1 | |



CHAPTER 3 FEP INITIALIZATION & BUILT-IN SELF TEST

3.1 FEP INITIALIZATION AND BUILT-IN SELF TEST

The CPCI-821 and CPCI-817 boards display on the IOP, ACT, STO and ST1 LEDs the status of the boards initialization and diagnostic self test.

FEP initialization firmware illuminates various user LED patterns after completing early stages of hardware initialization. Should the board fail to boot properly, the LED pattern will indicate the last successfully completed stage of the board initialization sequence. The following table describes the startup LEDs.

Table 3-1. CPCI-817 Initialization and Self Test LEDs

| User LED Pattern | Initialization Stage Passed |
|------------------|--|
| ACT | Memory Initialized |
| ST0 | Floating Point Unit Enabled |
| ST1 | Floating Point Unit Initialized |
| IOP | Instruction Cache Initialized |
| ACT & ST0 | Exception Vectors Initialized |
| ACT & ST1 | BSP Clocks Initialized |
| ACT & IOP | MPC8240 PCI Bridge Initialized |
| ST0 & ST1 | MPC8240 Internal Registers Initialized |
| ST0 & IOP | PCI Device Initialization Complete |
| ACT & ST0 & ST1 | FE Diagnostics Starting |
| ACT | All FE Diagnostics Passed |
| All LEDs OFF | User application downloaded, LEDs cleared. |



Table 3-2. CPCI-821 Initialization and Self Test LEDs

| User LED Pattern | Initialization Stage Passed |
|------------------|-------------------------------------|
| ACT | External Bus Controller Initialized |
| ST0 | Local Bus Priorities Set |
| ST1 | Interrupt Controller Initialized |
| IOP | UART Initialized |
| ACT & ST0 | Reset Status Check Done |
| ACT & ST1 | I ² C Bus Initialized |
| ACT & IOP | System Clocking Initialized |
| ST0 & ST1 | System Strapping Valid |
| ST0 & IOP | I ² C Bus Reinitialized |
| ST1 & IOP | SDRAM Initialized |
| ACT & ST0 & ST1 | BSS Section Cleared |
| All LEDs OFF | Breeze or user application entry |



CHAPTER 4 PERIODIC MAINTENANCE

4.1 PERIODIC MAINTENANCE

The only element of the FEP unit requiring periodic maintenance is the air filter, located on the left hand side of the unit. The filter should be replaced or cleaned every 12 months in normal operating environments. It should be replaced more often in dusty environments.

The replacement of air filter or fan can be done without turning off the power supplies. The fan and air filter assembly is located on the left hand side of the FEP unit. Replacement filters can be purchased from Cyclone Microsystems, Cyclone part number 370-1303.

Table 4-1. Air Filter Replacement

| 1 | Loosen the four screws retaining the Fan & Air Filter assembly. |
|---|--|
| 2 | Remove the Fan & Air Filter assembly. |
| 3 | The air filter element slides out the narrow opening in the Fan & Air Filter assembly. |
| 4 | Slide a new air filter element into the narrow opening in the Fan & Air Filter assembly. |
| 5 | Install the Fan & Air Filter assembly. |
| 6 | Snug the four retaining screws using a Phillips screwdriver. |

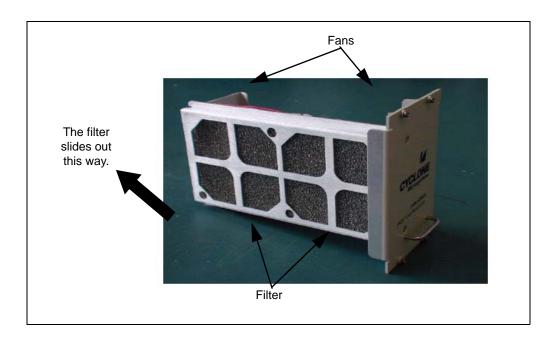


Figure 4-1. Air Filter Replacement



CHAPTER 5 SERVICEABLE COMPONENTS

5.1 SERVICEABLE COMPONENTS

All of he Field Replaceable Units (FRU) of an FEP are serviceable from the front of the unit without the need to dismount an installed FEP from its rack. Table 5-1 lists all the field replaceable units and the associated CLEI codes and Cyclone part numbers.

Table 5-1. CLEI Number and Barcode

| Cyclone Part Number | Qty | Description | CLEI Number | ECI Code Barcode |
|------------------------|-----|-------------------------------------|-------------|---------------------|
| 600-2400-31-A0 | | | | |
| 600-2011 | 1 | 5 slot CPCI-AC: 2400 Chassis | GCM2DC0CRA | 436787 |
| CM821-064-00-T3 | 1 | CPCI-810 Host Processor Board | GC1PFG0BAA | 117503 |
| CM817-064-T3 | 2 | Data Link Board: 2 Port ATM-E1 | GCP8PLMFAA | 135437 |
| 370-1302 | 2 | AC Power supply: 2400 Chassis | GCPUHT0JAA | 272077 |
| 370-1300 | 1 | Fan / Filter Assembly: 2400 Chassis | GCNYAANFAA | 436784 |
| 370-1303 | | Filter (only): 2400 Chassis | | |
| 600-2400-31-D0 | | | | |
| 600-2010 | 1 | 5 slot CPCI-DC: 2400 Chassis | GCM2ED0CRA | 436788 |
| CM821-064-00-T3 | 1 | CPCI-810 Host Processor Board | GC1PFG0BAA | 117503 |
| CM817-064-T3 | 2 | Data Link Board: 2 Port ATM-E1 | GCP8PLMFAA | 135437 |
| 370-1301 | 2 | DC Power supply: 2400 Chassis | GCPUCS0JAA | 272075 |
| 370-1300 | 1 | Fan / Filter Assembly: 2400 Chassis | GCNYAANFAA | 436784 |
| 370-1303 | | Filter (only): 2400 Chassis | | |

5.2 BOARD REMOVAL AND INSTALLATION

The CPCI-821 is not hot-swappable and should only be removed or installed with power OFF. All cables should be disconnected from the boards during installation and removal. CPCI 817 board is hot swappable and can be removed from the FEP when the power is ON.

5.2.1 Board Removal

FEP Boards can be damaged with electrostatic discharge. Consequently, all boards should be handled in an environment with preventive Electro Static Discharge (ESD) measures. Specifically, boards should only be actively handled with a ground strap and transported in an ESD shielded bag.

Turn power off. Disconnect cables from the board. Loosen the two retaining screws on the boards front panel. The retaining screws are located on each edge of the front panel, between the ejector handles and the end of the front panel. Eject the board by prying outward on both the ejector handles.

SERVICEABLE COMPONENTS



5.2.2 Board Installation

Insert the board into the FEP unit opening and align the printed circuit board card edge with the card guides inside the unit. Care should be taken to insert the board horizontally (as flat as possible) so as not to interfere with components on the board below or interfere with the underside of the board above. Fully seat the board by pressing firmly on both ejector handles or pressing at the center of the board's front panel.

5.3 FAN TRAY REMOVAL AND INSTALLATION

The cooling fans of the FEP are serviceable from the front of the unit. The FEP does NOT have to be removed from its rack to service the fans.

5.3.1 Fan/Filter Assembly Removal

Follow steps 1 and 2 in Table 4-1 to remove the Fan/Filter assembly. The Fan/Filter assembly is located on the left side of the unit as shown in Figure 4-1. The Fan/Filer assembly has a finger pull. Pull the fan tray from the unit.

5.3.2 Fan/Filter Assembly Installation

Align the flanges in the Fan /Filter assembly with its guides after replacing the fan and slide the Fan/Filter access panel into the unit.

5.4 POWER SUPPLY REMOVAL AND INSTALLATION

The AC power supply has 2 switches for 2 power supplies and the DC power supply has a single switch for 2 power supplies. The power supplies of the FEP are serviceable from the front of the unit. The FEP does NOT have to be removed from its rack to service the power supplies. The FEP will operate with one power supply installed. Since the power supplies are hot swappable, they can be removed or installed without switching off the power.

5.4.1 Power Supply Removal

The two power supplies of the FEP are located above the boards, at the top of the unit. To remove failed power supply, loosen the two retaining screws, at either end of the power supply. Eject the power supply from the FEP by prying outward on the ejector handle. Pull the power supply from the unit.

5.4.2 Power Supply Installation

With the printed circuit board of the power supply aligned with the card guides of the FEP unit, slide the power supply into the FEP. Fully seat the power supply and tighten the retaining screws.



CHAPTER 6 RELIABILITY PREDICTIONS

6.1 METHODOLOGY

Reliability predictions were completed using the Bellcore 5 reliability standard developed by AT&T Bell Laboratories. Component failure rates are calculated based on technology, stress levels, gate or transistor density (ICs), package style, and quality level. Failure rates provided by the component manufacturer have been used in some cases, where available. Failure rates are expressed in FITs, which is failures per billion hours. Mean Time Between Failures (MTBF) is the inverse of the failure rate and is the average time between failures.

6.2 ASSUMPTIONS

- Ambient input air temperature does not exceed 30 deg. C.
- Ground, Fixed, Controlled Environment
- Components are Quality Level I.
- Component stress levels do not exceed rated limits (i.e. power dissipation, junction temperature, etc.). In other words, components are used within specification limits. The parts count prediction assumes parts are used at a maximum of 50% of rated electrical stress.
- Component failure could result in FEP failure (except for the power supplies that are configured in parallel redundancy). However, Bellcore's architecture uses FEPs in parallel redundancy.

RELIABILITY PREDICTIONS



6.3 CONFIGURATION

| Item | Part Number | Quantity | Failure Rate (FIT) 30 Deg. C | MTBF (hrs.) 30 Deg C. |
|-----------------------------------|-----------------|----------|---------------------------------|--------------------------|
| 600-2400-31-D0 | | | | |
| CPCI-821 | CM821-064-00-T3 | 1 | 1614 | 619,409 |
| CPCI-817 | CM817-064-T | 2 | 3028 | 330,250 |
| DC Power Supply: 2400 Chassis | 370-1301 | 1 | 2172 | 460,405 |
| Fan/Filter Assembly: 2400 Chassis | 370-1300 | 1 | 100 | |
| | | | 6914 | 144,634 |
| 600-2400-31-A0 | | 1 | | |
| CPCI-821 | CM821-064-00-T3 | 1 | 1614 | 619,409 |
| CPCI-817 | CM817-064-T | 2 | 3028 | 330,250 |
| AC Power Supply: 2400 Chassis | 370-1302 | 1 | 2332 | 428,816 |
| Fan/Filter Assembly: 2400 Chassis | 370-1300 | 1 | | |
| | | | 7074 | 141,362 |

6.4 RESULTS

| ITEM | MTBF at 30 Deg. C. | Failure Rate (FIT) 30 Deg. C | |
|----------------|--------------------|---------------------------------|--|
| 600-2400-31-D0 | 144,634 | 6914 | |
| 600-2400-31-A0 | 141,362 | 7074 | |



CHAPTER 7 WARRANTY

7.1 OVERVIEW

Cyclone Microsystems is a commercial manufacturer of Single Board Computers, Intelligent Communication Controllers and communications systems. Our standard repair cycle for in-warranty or out-of-warranty repair is two weeks. Most of our FEP customers require 24 by 7 support that is far in excess of Cyclone Microsystems' current or anticipated capabilities. Consequently, we highly recommend that FEP customers pursue high availability support from a support organization or pursue an on-site sparing policy in conjunction with a Cyclone Microsystems Expedited Repair Program. Please contact a Cyclone sales representative for a program proposal.

7.2 HARDWARE

Cyclone Microsystems, Inc. (Cyclone) for the period set out below, warrants that its standard products will be free from defects in workmanship or material under normal use and service. Cyclone's obligation under this warranty shall not arise until the Buyer returns the defective product, freight prepaid, to Cyclone. The only responsibilities of Cyclone under this warranty are at its option to replace or repair, without charge, any defective component of such products.

7.3 SOFTWARE AND FIRMWARE

Cyclone warrants that Software and Firmware supplied shall conform to the then current published documentation applicable to such programs. Cyclone, for the effective period of the warranty set out below, will upon written notice from the Buyer documenting the symptoms or the defect, expend its best efforts to resolve software bugs and/or fault. This service shall be without extra charge, and at Cyclone's option may include on-site visit(s) if in its opinion the conditions justify such visit(s).

7.4 EFFECTIVE PERIOD OF WARRANTY

One year from date of delivery.

7.5 REPAIRED OR REPLACEMENT PRODUCT (OUT-OF-WARRANTY)

Cyclone Microsystems, for a period of 30 days, warrants that its out-of-warranty products that are repaired or replaced shall be free from defects in workmanship or material under normal use and service.

Any repair or replacement shall not extend the period within which the warranty can be asserted.

The above warranties do not extend to and shall not apply to:

- Products which have been repaired or altered by other than Cyclone, unless the Buyer has properly
 altered or repaired the products in accordance with procedures previously approved, in writing, by
 Cyclone; or
- Products which have been subject to misuse, neglect, accident or improper installation; or



Products not manufactured by Cyclone.

The foregoing warranty and remedies are exclusive and are made in lieu of all other warranties express or implied, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability and fitness for use. Cyclone neither assumes nor authorizes any other person to assume for it any other liability in connection with the sale, installation or use of its products, and Cyclone makes no warranty whatsoever for products not manufactured by Cyclone or with respect to any non-standard products which have been subject to misuse, neglect, accident, or have been modified by the Buyer. Cyclone shall have no liability for incidental or consequential damages of any kind arising out of the sale, installation, or use of its products.

7.6 SERVICE POLICY

Out of repair warranty will be accomplished expeditiously at a charge published on the current price schedule plus shipping. A full description of the failure must be enclosed with the product.

Shipments arriving at Cyclone without a Return Material Authorization (RMA) number will not be accepted and will be returned to the customer at his cost regardless of warranty status.

Return Procedures

Upon determining that repair is required, the customer must:

- Call Cyclone Customer Support at (203) 786-5536 for a RMA number. Please have ready:
 - The serial number of the board (s)
 - The reason for return
- Enclose a detailed description of the failure with the failed unit in a static-shielded protective container.
- Ship unit to: Cyclone Microsystems, 370 James Street, New Haven, CT 06513, Attn: RMA number
- The RMA is valid for 30 days after issue.



APPENDIX A MANUALS

A.1 ADDITIONAL INFORMATION

Additional information for each of the boards used in the FEP can be found in their respective User's Manual. These manuals are available from Cyclone Microsystems.

| Part Number | Description |
|-------------|------------------------|
| 800-0821 | CPCI-821 User's Manual |
| 800-0817 | CPCI-817 User's Manual |